

Rose Electronics Distributing Co., Inc.

Quality Manual

MAN-05-1

MANAGEMENT RESPONSIBILITY			
Section 5.1	Section Rev.: 0001	Rev. Date: 08/01/02	Section Page 1
Management Commitment			

GENERAL POLICY

The top executive management is ultimately responsible for establishing, implementing, maintaining, and improving the quality system. Management commitment is demonstrated by communicating to the organization the importance of meeting requirements, establishing the quality policy and quality objectives, conducting management reviews of the quality system, and ensuring the availability of necessary resources.

STATEMENT OF POLICY

- ROSE Electronics is committed to providing a degree of quality that will satisfy the needs of our customers today and, through our focus on continuous improvement in all areas of our organization, anticipate the requirements of tomorrow.
- We are aware that our short and long-term success depends on our ability to provide a quality product, on time and at a fair price.
- We know we cannot accomplish this alone, we are therefore committed to developing long term cooperative relationships with our suppliers and our customers based on understanding each others needs.
- We will work with our suppliers and customers to build a relationship that will result in continuous improvement of products and services.

PROCEDURAL POLICIES

1. Top management

- 1.1 For the purpose of administrating the quality management system, top management includes the executive and senior managers defined in this manual in Section 5.5, Organization and Communication.

2. Customer requirements

- 2.1 Top management is committed to communicate the importance of meeting customer as well as regulatory and legal requirements. Management representative is responsible for

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implementing this commitment by promoting awareness of customer requirements throughout the organization. This responsibility of management representative is stipulated in Section 5.5, Organization and Communication.

3. Quality policy and quality objectives

- 3.1 Top management defines the purpose and objectives for the quality management system. They are documented and communicated in the form of quality policy and quality objectives. Processes for establishing the quality policy and quality objectives are defined in this manual in Section 5.3, Quality Policy, and Section 5.4, Quality System Planning.

4. Management reviews

- 4.1 Top management periodically reviews the quality management system to ensure its continuing suitability, adequacy, and effectiveness. The review evaluates current status and performance of the quality system and initiates actions for further improvement of the system. The process for conducting management reviews is defined in Section 5.6 of this manual and in Operational Procedure QOP-56-01, Management Review.

5. Resources

- 5.1 Top management is committed to providing resources necessary for establishing, implementing, and improving the quality management system. Section 6.1 of this manual defines processes for identifying resource requirements and allocation of resources for specific activities and projects.

ASSOCIATED DOCUMENTS

- Manual Supplement SUP-55-01: Organizational Chart
- Operational Procedure QOP-56-01: Management Review